

Global clinical trial supply chain solutions

Oximio's international depot network



Agenda

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OXIMIO

- ✓ 20+ years of operational excellence
- ✓ Audit-proven global GxP depot network
- ✓ All major CMOs, and most global sponsors & CROs are our clients



Operational Business Structure



Tailored Solutions

Logistic Solutions



Our supply chain is designed to address the challenges of complex multinational clinical trials in Europe, Americas, Middle East, Africa, and Asia

- Project Management
- Storage & Distribution
- Customs Clearance & IOR/EOR
- Customs Bonded Facilities
- Labelling & Packaging
- QP Release
- Biosamples Management
- Temperature regimes between
 - 15°C and -196 °C
- Cell & Gene Therapy Logistics
- Return, Accountability & Destruction
- Oximio Transport Solutions (some locations)

Sourcing Capabilities



We are constantly scanning the market for the leading product availability for you, making sure we provide the most cost-effective solution, ensuring swift, timely delivery

- Project Management
- Comparator Sourcing
- Ancillary & Equipment Purchase
- Packaging & Data Logger Supplies
- Equipment Rental

Clinical Trial Solutions



Our patient centric services are integrated to our solutions to provide the highest patient-experience possible for each clinical study

- Project Management
- Direct-to/from-Patient
- Patient Home Nursing
- Expanded Access Services
- Transportation / Accommodation / Reimbursement
- Patient Nutritional Meals

Quality Management System

- ✔ Global QMS covering all locations
- ✔ Global inventory system
- ✔ All Oximio depots comply with the international standards (GMP/GDP/ISO 9001:2015)
- ✔ All key procedures and requirements are globalized and implemented in each Oximio location.
- ✔ Selection, evaluation and approval of vendors/suppliers.

Environmental, Societal & Governance

We endeavour to:

- Comply with all relevant regulatory requirements
- Continually improve and monitor environmental performance
- Continually improve and reduce environmental impacts
- Increase employee awareness

**We are an equal
opportunities employer**

Depot and Distribution

Oximio's 10 owned GxP-compliant depots in 8 locations, strategically placed in Eastern Europe, Balkan region, Middle East and Africa combine latest cold-chain technologies with global distribution capabilities.

Our Cold Chain Services include:

- ✓ **Leading Storage Capacities in the following temperature-controlled conditions:**
 - 15°C to 25°C – controlled ambient
 - 2°C to 8°C - refrigerated
 - -15°C to -25°C – frozen
 - -60°C to -80°C - ULT
 - LN2 -196 °C
- ✓ **IRT Interaction and Central Inventory Management**
- ✓ **24/7 Security**



Supporting 1000+ active projects across all Oximio operating regions

Oximio Depot Network



Extensive Depot Network





Oximio Ukraine

The largest CTL Depot in Ukraine

Foundation: 2004

Location: Kyiv



Depot

Overall main storage cap. of 2754,1 m2

- Uncontrolled ambient
- Controlled ambient: +15°C to +25°C
- Refrigerated: +2°C to +8°C
- Frozen: -25°C to -15°C
- Ultra-low: -80°C to -60°C
- Cryogenic: On request

Overall regional storage cap. of 511 m2

- Uncontrolled ambient
- Controlled ambient: +15°C to +25°C
- Refrigerated: +2°C to +8°C
- Frozen: -25°C to -15°C

Certification

- Import license of medicinal products
- ISO9001:2015 Certification
- Wholesales License of medicinal products

Product Types

- Biological Goods
- Genetically Modified Organism (GMO)
- Antibiotic
- Cytotoxic

Office Address

172 Antonovycha str, BC Palladium city (11 floor),
Ukraine, Kyiv, 03150

Main Local Depot Address

4, Olena Teliha Street

Regional Depot Address

6 Polna str., Brody city, Lviv region, 80600, Ukraine

Email

depot-ua@oximio.com



Oximio Ukraine

Regional Depot

Foundation: 2022

Location: Brody



Depot

Overall main storage cap. of 850 m²

- Inbound / outbound services
- Storage and quarantine
- Return management and destruction
- Additional labelling

Regional Depot Address

6 Polna str., Brody city, Lviv region, 80600, Ukraine

Office Address

172 Antonovycha str, BC Palladium city (11 floor),
Ukraine, Kyiv, 03150

Main Local Depot Address

4, Olena Teliha Street

Email

depot-ua@oximio.com



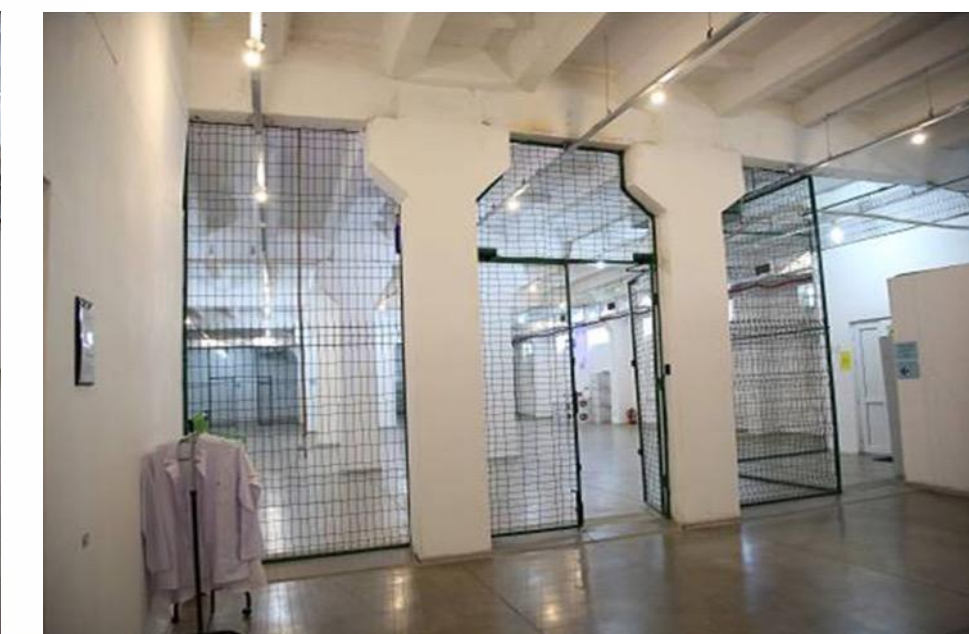
Oximio Georgia

First GDP licensed Depot with ULT Capacity in the Georgian market

Foundation: 2017

Location: Tbilisi

Last regulatory inspection: 2018



Depot

Certification

GDP Certificate
 ISO 9001:2015 Certificate
 Wholesale Distributor Licence

Product Types

Dangerous Goods (DG)
 Biological Goods
 Blood Product or Derivative
 Genetically Modified Organism (GMO)
 Antibiotic
 Cytotoxic

Storage conditions

Overall storage capacity 645 m2
 Uncontrolled ambient
 Controlled ambient: +15°C to +25°C
 Refrigerated: +2°C to +8°C
 Frozen: -25°C to -15°C
 Ultra-low: -80°C to -40°C

Certification

GDP Certificate
 ISO 9001:2015 Certificate
 Wholesale Distributor License

Storage conditions

Overall storage capacity 294 m2
 Non-Controlled Ambient
 Controlled Ambient:
 from +15°C to +25°C
 Controlled Ambient:
 from +2°C to +8°C

Local Depot Address

Georgia, 0141 Tbilisi, 36 Ksani Street

Bonded Depot Address

Georgia, Tbilisi, Gldani-Nadzaladevi District, Omar Khizanishvili Street 264

Products for re-export are not subject to customs clearance tax.

Email

depot-ge@oximio.com



Oximio Israel

Rapidly growing CTL provider in Israel

Foundation: 2011

Location: Caesarea

Last regulatory inspection: 2021



Depot

Certification

GMP License
GDP License
MIA License
ISO9001:2015 Certification

Product Types

Controlled Drug (CD) – upon request
Dangerous Goods (DG)
Biological Goods
Blood Product or Derivative
Genetically Modified Organism (GMO)
Antibiotic
Cytotoxic

Storage conditions

Overall storage capacity
1312 m2
Uncontrolled ambient
Controlled ambient: +15°C to +25°C
Refrigerated: +2°C to +8°C
Frozen: -25°C to -15°C
Ultra-low: -80°C to -60°C

Added Value Services

Direct-to-Patient Supply
Nursing and Home Care
Expanded Access
Programs
Cell and Gene
Management

Local Depot Address

3079863, Israel, 6 Bareket Street, Industrial Park North, Caesarea

Email

office-il@oximio.com



Oximio Türkiye

**Largest capacity in the market
dedicated to clinical research**

Foundation: 2019

Location: Izmir

Last regulatory inspection: 2019



Depot

Storage conditions

Overall storage capacity 4730 m2

Uncontrolled ambient

Controlled ambient: +15°C to +25°C

Refrigerated: +2°C to +8°C

Frozen: -25°C to -15°C

Ultra-low: -80°C to -60°C

Frozen: -25°C to -15°C

Ultra-low: -80°C to -60°C

Certification

License for importation of medicinal products

ISO 9001:2015 Certificate

Depot License №66175679-514.99-E.247017

Product Types

Controlled Drug (CD)

Dangerous Goods (DG)

Biological Goods

Blood Product or Derivative

Genetically Modified Organism (GMO)

Antibiotic

Cytotoxic

Local Depot Address

Cigli Izmir-Turkey, 10053 sokak no 7/1 35620

Email

depot-tr@oximio.com



Oximio Serbia

Non-Bonded Depot with own courier fleet

Foundation: 2020

Location: Belgrade

Last regulatory inspection: 2020



Depot

Storage conditions

Overall storage capacity 385 m2

Uncontrolled ambient

Controlled ambient: +15°C to +25°C

Refrigerated: +2°C to +8°C

Frozen: -25°C to -15°C (only for gel-pack preconditioning)

Ultra-low -80°C to -60°C: On request

Product Types

Biological Goods

Blood Product or Derivative

Antibiotic

Cytotoxic

Certification

Licence for wholesale in medicines for clinical trials and registered medicines

Licence for wholesale of medical devices for clinical trials and registered medical devices

ISO 9001:2015 Certificate

Added Value Services

Obtaining Import/Export Licences

Customs Clearance/ IoR

Depot & Distribution

Comparator Sourcing

Additional Labelling

Returns, Accountability and Destruction

Local Depot Address

11147, Serbia, Belgrade, ulica Mihaila Suskalovica 13

Email

depot-rs@oximio.com



Oximio Hungary

GMP Depot with the proximity to Eastern European sites

Foundation: 2019

Location: Törökbálint

Last regulatory inspection: January 2023 (GMP)

ISO 9001: 2015 certification: valid until January 2024



Depot

Certification

GDP, OGYÉI/56800-3/2022
HU-D-SMOG OGYÉI

Product Types

Blood Product or Derivative
Antibiotic
Cytotoxic

Storage conditions

Overall storage capacity 1440 m2

Uncontrolled ambient

Controlled ambient: +15°C to +25°C

Refrigerated: +2°C to +8°C

Frozen: -25°C to -15°C

Ultra-low: -60°C to -86°C

Cryogenic: On request

Local Depot address

Hungary, Törökbálint, Tópark u 1/A

Email

depot-hu@oximio.com



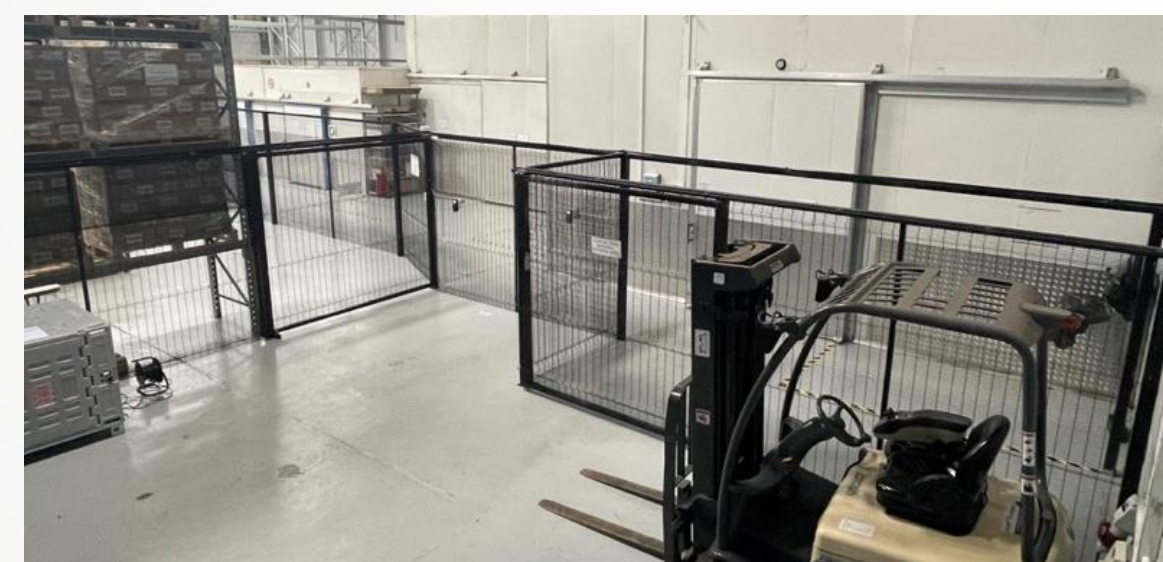
Oximio South Africa

Brand new depot, operational from October 2019

Foundation: 2018

Location: Pretoria

Last regulatory inspection: +, A-Grade



Depot

Storage conditions

Overall storage capacity of 1655 m2

- Uncontrolled ambient
- Controlled ambient: +15°C to +25°C
- Refrigerated: +2°C to +8°C
- Frozen: -25°C to -15°C
- Ultra-low: -80°C to -60°C
- Cryogenic: On request

Product Types

- Controlled Drugs (CD)
- Dangerous Goods (DG)
- Biological Goods
- Blood Product or Derivative
- Genetically Modified Organism (GMO)
- Antibiotic
- Cytotoxic

Certification

- Department of Health – Wholesale Pharmacy
- SAHPRA – Wholesaler of Medicines
- SAHPRA – Wholesaler of Medical Devices
- SAHPRA - Handling of Medical Cannabis
- ISO 9001:2015 Certificate
- SAPC – Wholesale Pharmacy

Local Depot Address

0157, South African Republic, 22 Venturi Crescent, Hennospark

Email

smo-depot-za@smo-group.com



Oximio Kenya

Customs Bonded Depot

Foundation: 2021

Location: Limuru

Last regulatory inspection: East, West and Central Africa



Depot

Certification

- Wholesale dealer's Licence
- Certification for registration of premises
- Practice licence for pharmacist

Storage conditions

- Overall storage capacity of 472 m2**
- Uncontrolled ambient
- Controlled ambient: +15°C to +25°C
- Refrigerated: +2°C to +8°C
- Frozen: -25°C to -15°C
- Ultra-low: -80°C to -60°C
- Cryogenic: On request

Product Types

- Controlled Drugs (CD)
- Dangerous Goods (DG)
- Biological Goods
- Blood Product or Derivative
- Genetically Modified Organism (GMO)
- Antibiotic
- Cytotoxic

Customs Bonded Depot Address

Unit C2, The Courtyard, ALP West Logistics Park,
Tilisi, Limuru 00217

Email

depot-ke@soximio.com



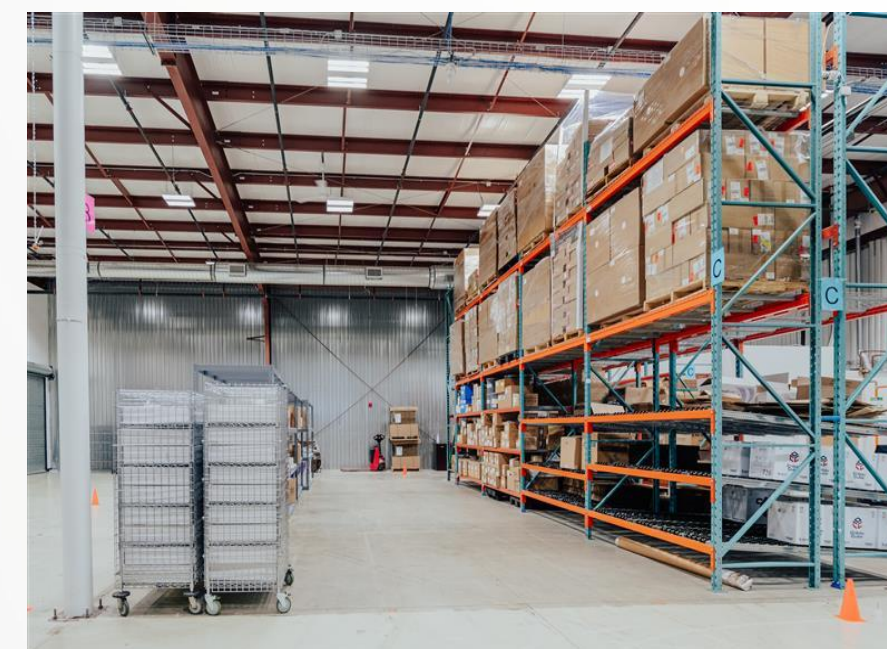
Oximio Canada

Owned Depot

Foundation: 2025

Location: Hamilton

Last inspection: 2023



Depot

Certification

- GDP License
- GMP Certification
- WHL License

Storage conditions

- Uncontrolled ambient
- Controlled ambient: +15°C to +25°C
- Refrigerated: +2°C to +8°C
- Frozen: -25°C to -15°C
- Ultra-low: -80°C to -60°C

Product Types

- Dangerous Goods (DG)
- Antibiotic
- Cytotoxic
- Ancillary Supply/Equipment

Depot Address

66 Innovation Drive, Dundas, ON L9H 7P3

Email

info-ca@oximio.com



Oximio Saudi Arabia Owned Depot

Foundation: 2026
Location: Riyadh
Last inspection: Feb 2026



Depot

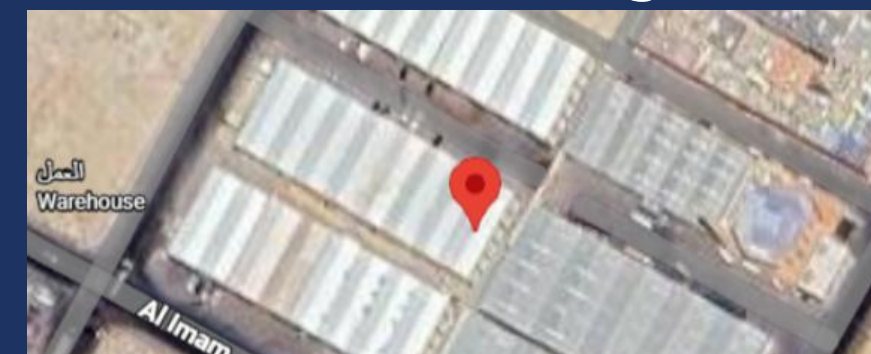
Certification
SFDA license

Storage conditions
Uncontrolled ambient
Controlled ambient: +15°C to +25°C
Refrigerated: +2°C to +8°C
Frozen: -25°C to -15°C
Ultra-low: upon request

Services
IOR \ Customs Clearance
Storage
Distribution
Returns
Destruction
Local procurement – TBC

Depot Address
RMAG3941, 3941 Al Imam, 8272, Al Aziziyah,
Riyadh 14513, Saudi Arabia

Link to the location:
3941 Al Imam – Google



Email
TBC

Capability Sheet – Owned Depots

Depot	Year	IOR (Import\ Export)	Storage 15-25° C	Storage 2- 8° C	Storage -20° C	Storage -70° C	Storage -196° C	Distribution to clinical sites	Local procurement	Labelling	Returns/Destruction	Direct-to-Patient
Europe												
Ukraine	2004	+	+	+	+	+	+	+	+	+	+	
Hungary	2019	+	+	+	per request	per request	per request	+	+	+	+	
Serbia	2020	+	+	+	per request	per request	per request	+	+	+	+	
Georgia	2017	+	+	+	+	+	+	+	+	+	+	
Middle East												
Israel	2011	+	+	+	+	+	+	+	+	+	+	
Turkey	2019	+	+	+	+	+	per request	+	+	+	+	
Africa												
South Africa	2018	+	+	+	+	+	per request	+	+	per request	+	
Kenya	2021	+	+	+	+	+	+	+	+	+	+	
North America												
Canada	2025	+	+	+	+	+	+	+	+	+	+	+

Capability Sheet – Partner Depots

Depot	Year	Bonded Depot	Local Depot	Direct-to-Site (DTS)	IoR (Import/Export)	JIT Labelling	15-25° C Storage	2-8° C Storage	-20° C Storage	-70° C Storage	Return/ disposal	Direct-to-Patient
Partner Depot Network												
Australia	2024		+	+	+	+	+	+	+	+	+	+
Bosnia	2024		+	+	+	+	+	+	+		+	+
Brazil	2024		+		+	+	+	+	+		+	
China	2024		+	+	+	+	+	+	+	+		+
Costa Rica	2024		+	+	+		+	+	+		+	+
Croatia	2024		+		+	+	+	+	+		+	
Dominicana	2024		+		+		+	+	+	+	+	+
Egypt	2024		+	+		+	+	+	+	+	+	+
Guatemala	2024		+	+	+		+	+	+	+	+	+
India	2024		+	+	+	+	+	+	+	+	+	+
Macedonia	2024		+		+	+	+	+	+		+	
Moldova	2024			+							+	
Panama	2024		+	+	+		+	+	+	+	+	+
UK	2024		+	+	+		+	+	+		+	
USA	2024		+	+	+	+	+	+	+		+	+

Biosample Management

As part of end-to-end clinical supply solutions, Oximio offers a range of supply services for biological samples handling.



Kit Assembly

Our experts manage sourcing of kit components and ancillary items and performing kit assembly in accordance with laboratory requirements both on the central and local (country) levels.



Consolidation of Samples

With the use of Oximio cold-chain infrastructure we can significantly improve the efficiency of your current logistics scheme by consolidating PK samples at the dedicated frozen and ultra-low temperature-controlled areas of our established depots.



Regulatory assistance and Customs Clearance



Return, Accountability and Destruction

During the study start-up, we proactively developed a clinical return plan taking into consideration drug or country-specific challenges.

Return Management Services

- ✓ Recollection of the clinical supplies from investigational sites
- ✓ Provision of sharp-bins, cardboard boxes
- ✓ Dedicated quarantine storage
- ✓ Product disposal and issuing certificate of destruction
- ✓ Full accountability up to kit level
- ✓ Export of study equipment

Sourcing for Clinical Trials

Supply Strategies

Central Sourcing

- Single Batch
- Document Management
- International Distribution

Local Sourcing

- Single Batch
- Qualified Wholesalers

Competitive Sourcing

- Documentation - CoAs, CoCs, ES
- Direct access to manufacturers / exclusive distributors
- Competitive lead times
- Competitive Price Analysis



Drug Sourcing



Ancillary Supply



Equipment Rental

Sourcing Capabilities

Country	Oximio / PDN	CoAs, CoCs, ES Availability	Sourcing for Local Usage	Sourcing for Export
Ukraine	Oximio	always available	+	+
Georgia	Oximio	always available	+	+
Türkiye	Oximio	rarely provided	+	no
Israel	Oximio	not available	+	no
Serbia	Oximio	always available	+	to be assessed case by case
South Africa	Oximio	always available	+	no
Kenya	Oximio	always available	+	+
EU (Hungary)	Oximio	CT details required	+	+
EU (Ireland)	Oximio	CT details required	+	+
UK	PDN	CT details required	+	To be assessed case by case
USA	PDN	normally not available	+	+
Canada	PDN	CT details required	+	+
India	PDN	always available	+	+
Australia	PDN	depends on manufacturer	+	+

Patient-Centric Solutions

Patient Travel

- ✓ Patient Transfer, Petrol Coupons
- ✓ Ticket/Hotel Booking
- ✓ Meal Vouchers

Patient Outreach

- ✓ Direct-to(from)-Patient
- ✓ Home Care

Coordination Centre

All-in-one service

24/7 Global Operational Centre

Dashboard reports

Audit proven vendor management



Geographical coverage of Patient-Centric Solutions

Country/Service	Direct-to/from-Patient	Patient Home Nursing	Transportation /Accommodation /Reimbursement	Patient Nutritional Meals
S. Africa				
Kenya				
Georgia	✓	✓	✓	✓
Ukraine	✓	✓	✓	✓
Türkiye		✓		
Israel	✓	✓	✓	✓
Serbia		✓		



Focusing on the Patient: DxP



Drug goes directly from storage facility to patient



Drug goes directly from storage facility site. Then undergoes site processes (e.g., dispensing) and collected form site to patient



(Direct from patient)



Used packaging collected for destruction. Samples collected and go to depot for storage and/or to lab for analysis

Focusing on the Patient: Home Healthcare





Focusing on the Patient: Patient Transfer

Coordination of patient transfer



Oximio Online

Oximio Online is our online customer portal, giving customers fast and easy, personalised access to their project's status and key information including warehouse operations, and detailed billing data.

1

Invoicing Module

- Provides a quick snapshot of the project's key information and status
- Detailed insights into warehouse operations, such as inbounds, outbounds, returns, destructions, and inventory levels
- Enables customers to download data for offline analysis

2

Online Reporting

Simplifies financial management by providing detailed billing information and real-time budget tracking

3

Budget Consumption

Ensures customers can access the portal from any device, offering flexibility and convenience in monitoring and managing their projects

4

Destruction Module

Allows for API integration with Customer's internal systems, enhancing data flow and operational efficiency

5

API Integration

Regular vulnerability scanning and software updating to protect sensitive information against known vulnerabilities and emerging threats

Oximio Online

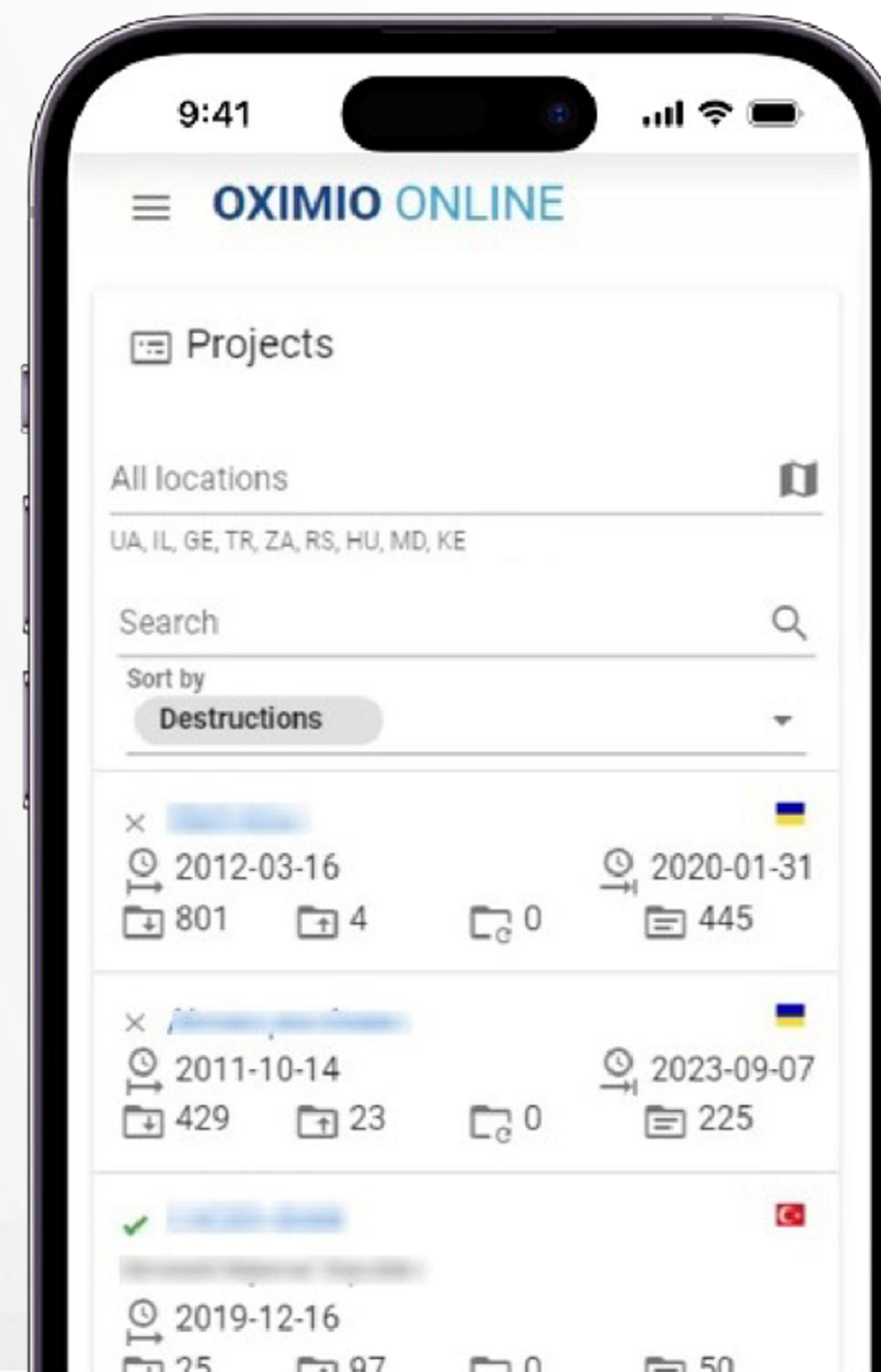
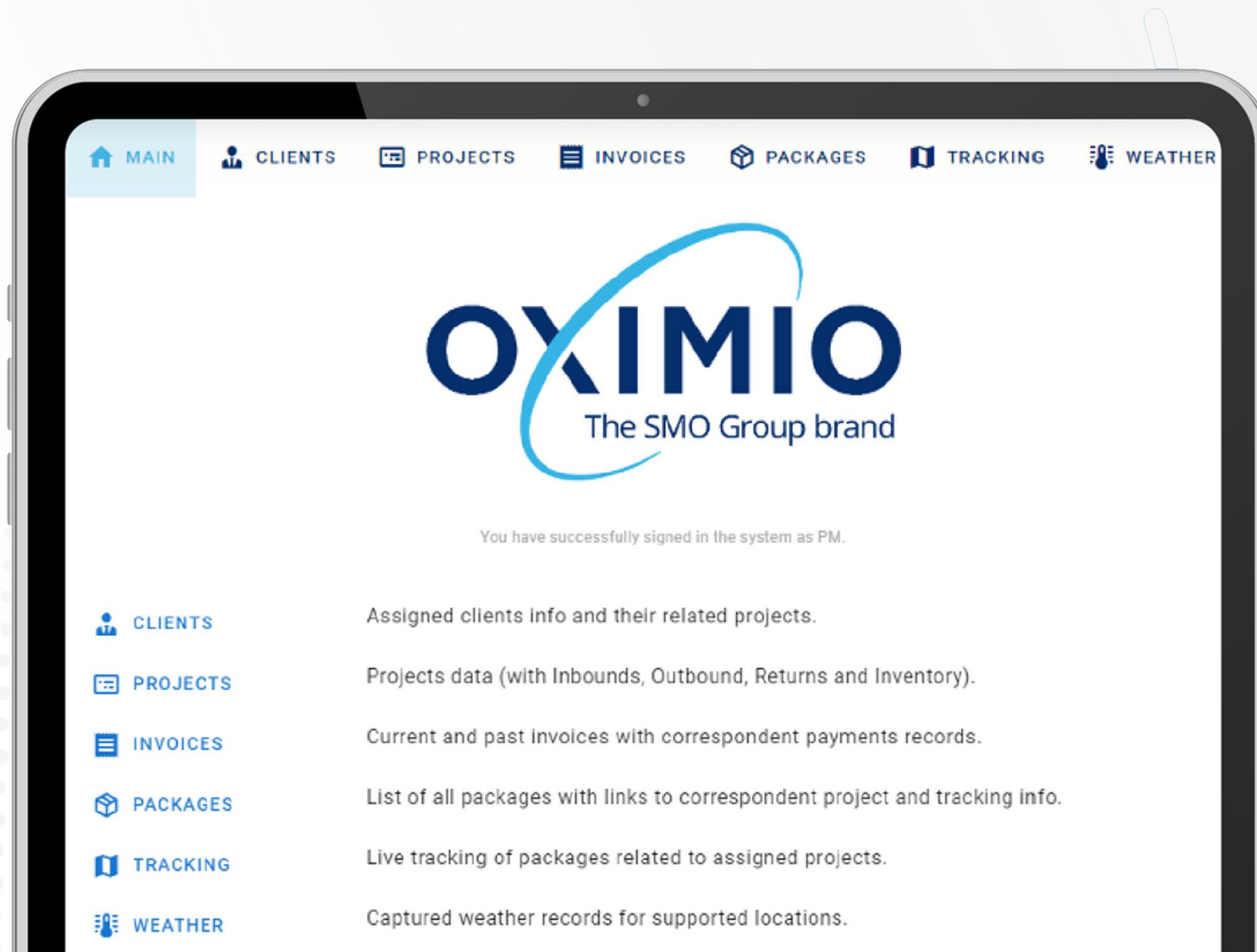
Desktop / Tablet View

Login and password are granted individually to every applied client's worker, for example to project manager

One client's project manager can have several active projects

Mobile View

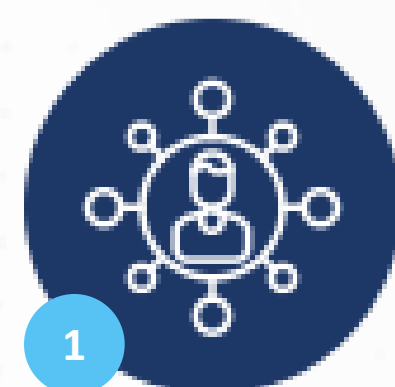
The capability of 'live time' tracking for all shipments from Oximio Depot to sites



Customer Experience Software

Comparison of possible software vendors

Core Features



Omnichannel Customer service

We aim to be available for our customers through various communication channels, including Outlook, SMS, Instant messaging apps, Help Center, Live chat and more



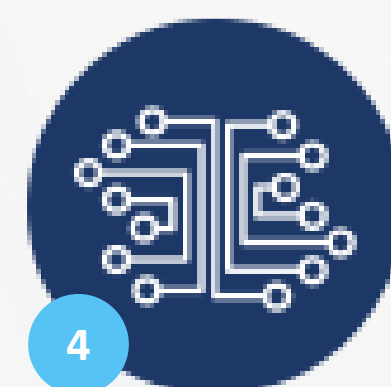
Instant Messaging & Mobility

Integration of Oximio customer service with Popular Instant Messaging Channels and accessibility through browsers. Manage tickets even when you're away from your desk.



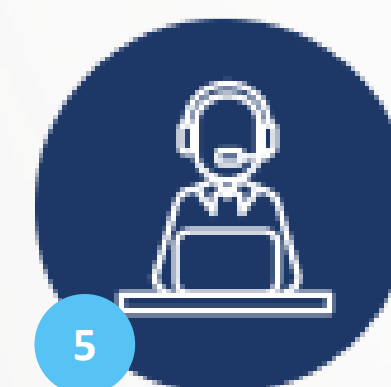
Embedded knowledge-base self-service and FAQs space

No need to wait reply of support agents. Our CX software offers a one-stop knowledge base filled with helpful articles and FAQs. It's like having a 24/7 help center at your fingertips. You can easily find answers to your questions and solve issues on your own, saving you time.



Ticketing system

Our system simplifies the way we handle external messages. All your messages are turned into easy-to-track tickets in one central place. You can respond, and keep a close eye on the entire process, from the moment a ticket is created to when it's resolved. No more email chaos - it's all neatly organized for you in help center.



Always there to assist

Our AI-based chatbot is your 24/7 support buddy. Even after business hours, it's ready to help you with any questions or issues based on the articles published in knowledge base. You'll never have to wait - assistance is just a chat away, day or night.



Real-time effortless feedback

We've made it super easy for you to share your thoughts. Now, in our chats and tickets, you can rate your experience. Your feedback helps us improve, and when needed, our customer service team takes quick action. Your satisfaction is our priority, and your input makes a real difference.



Q & A and Thank you



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